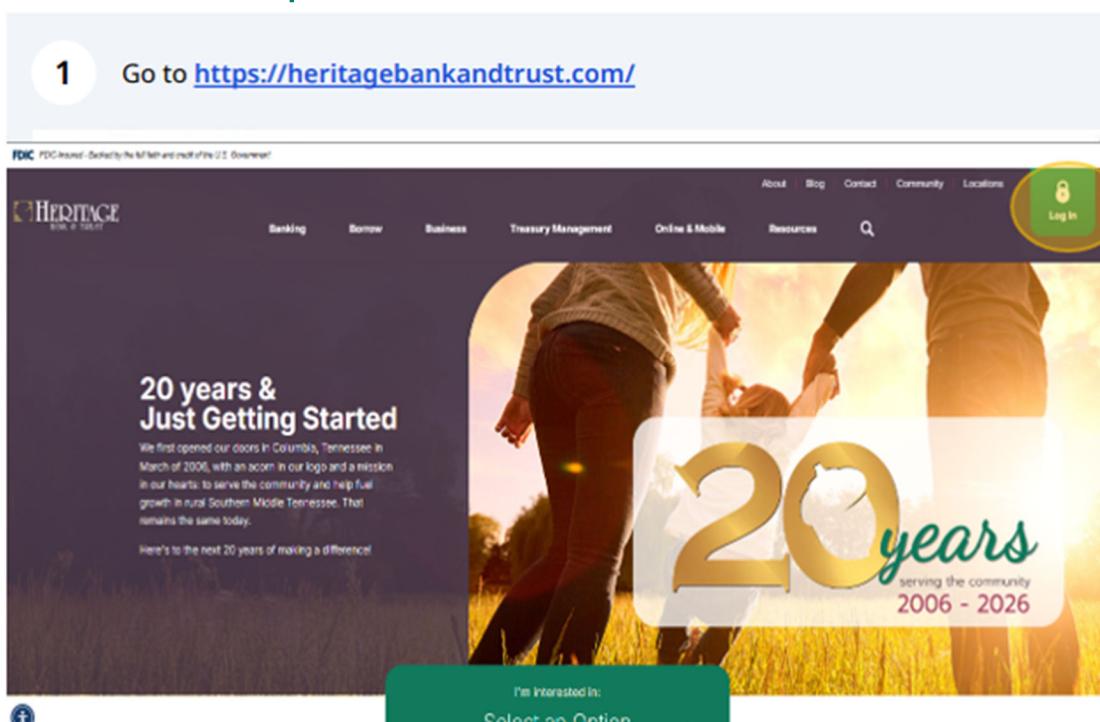
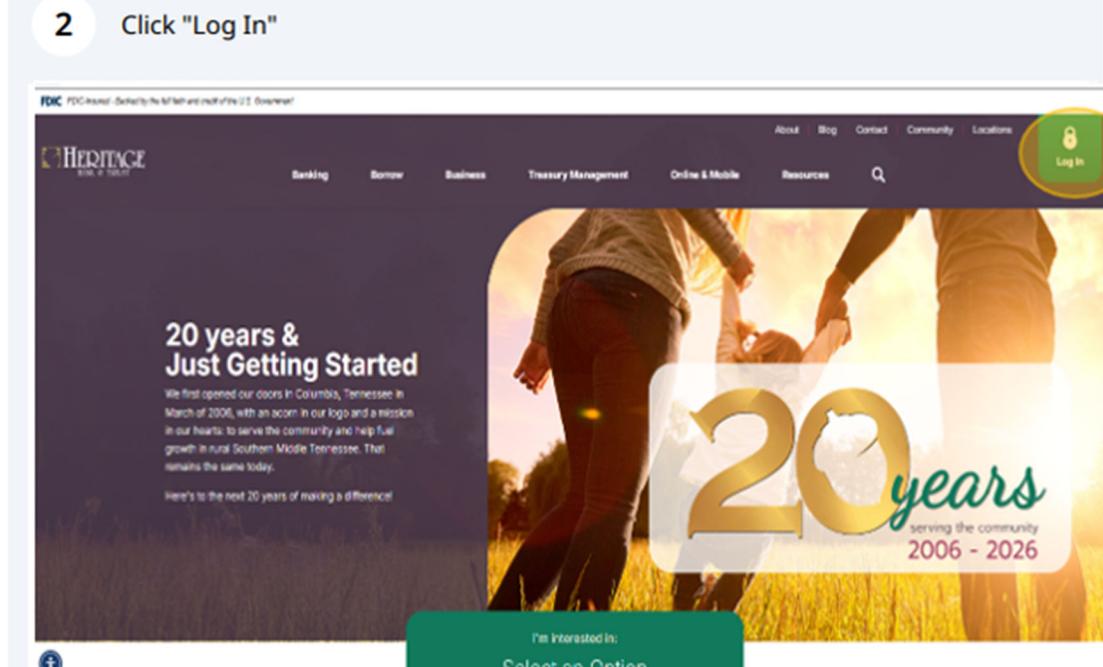


How to update email address in Online Banking

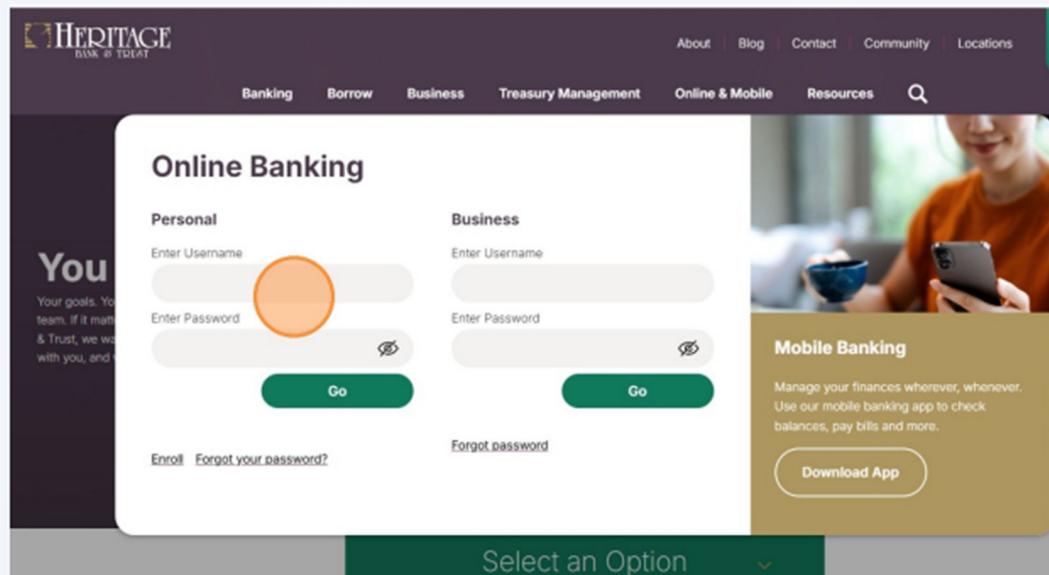
- 1 Go to <https://heritagebankandtrust.com/>



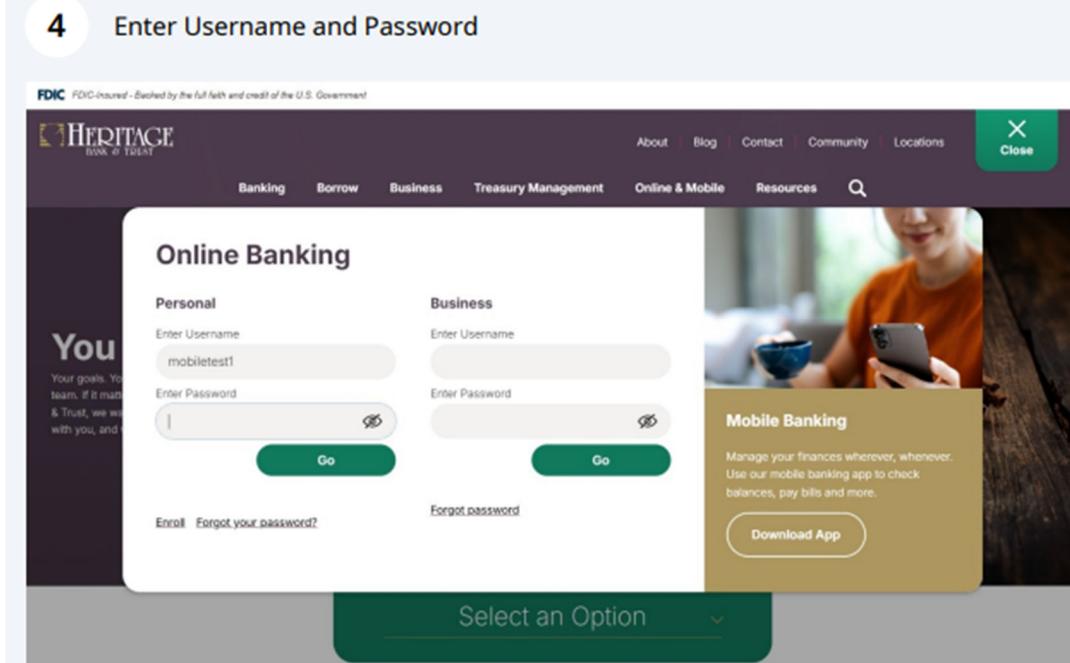
- 2 Click "Log In"



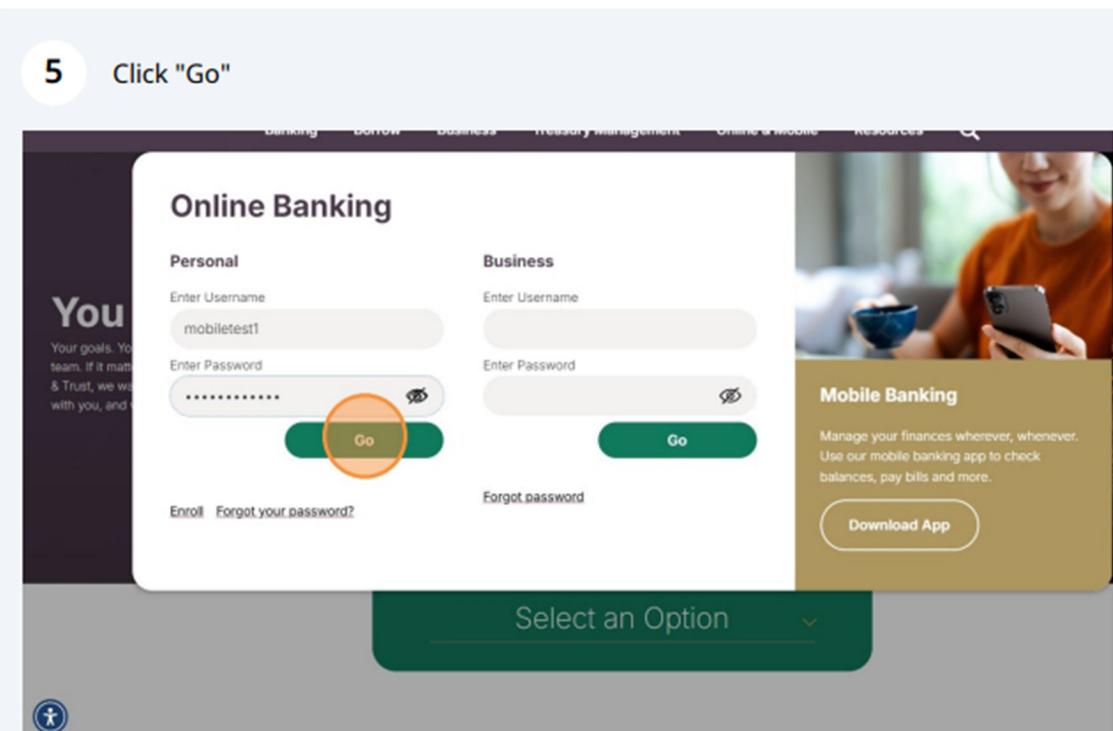
3 Click the "Enter Username" field under Personal



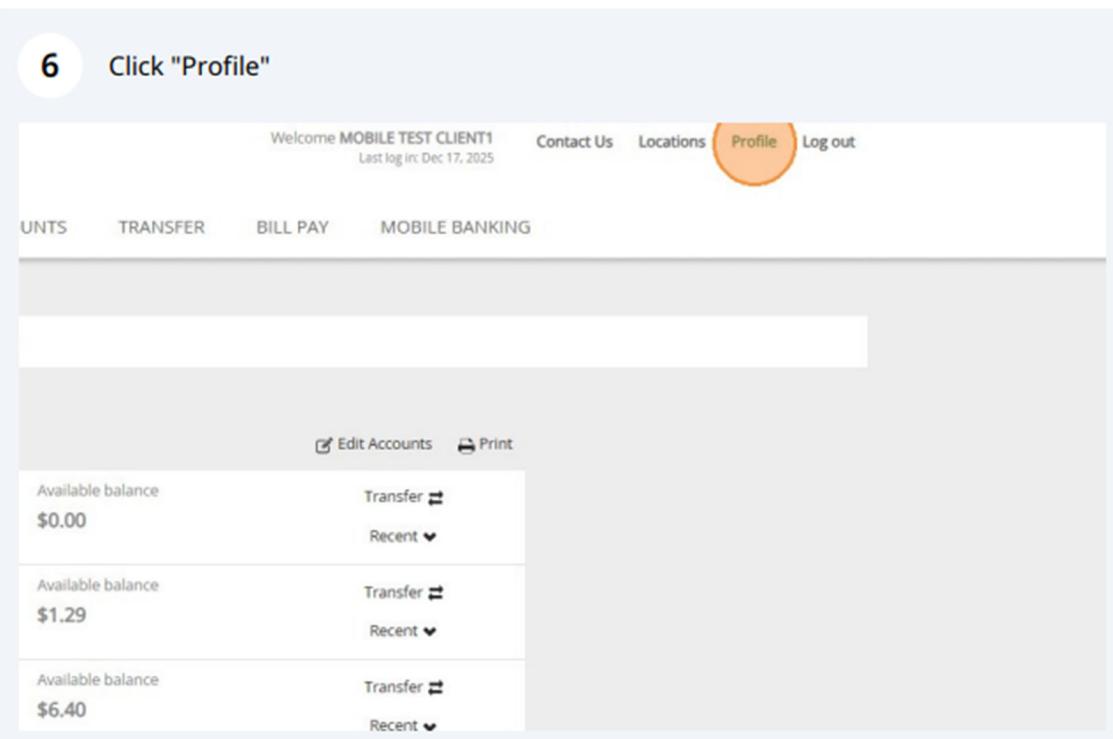
4 Enter Username and Password



5 Click "Go"

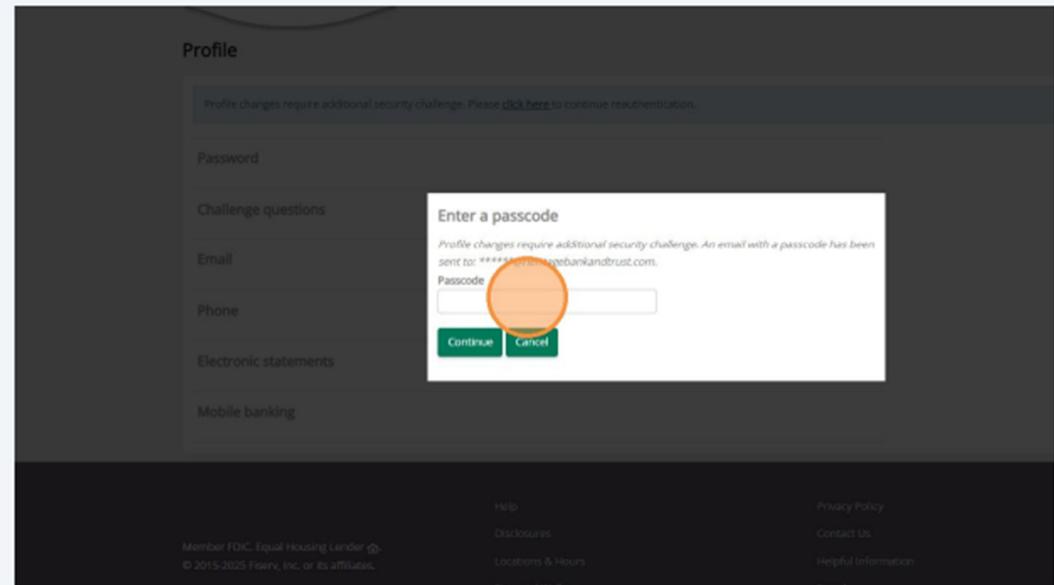


6 Click "Profile"



7

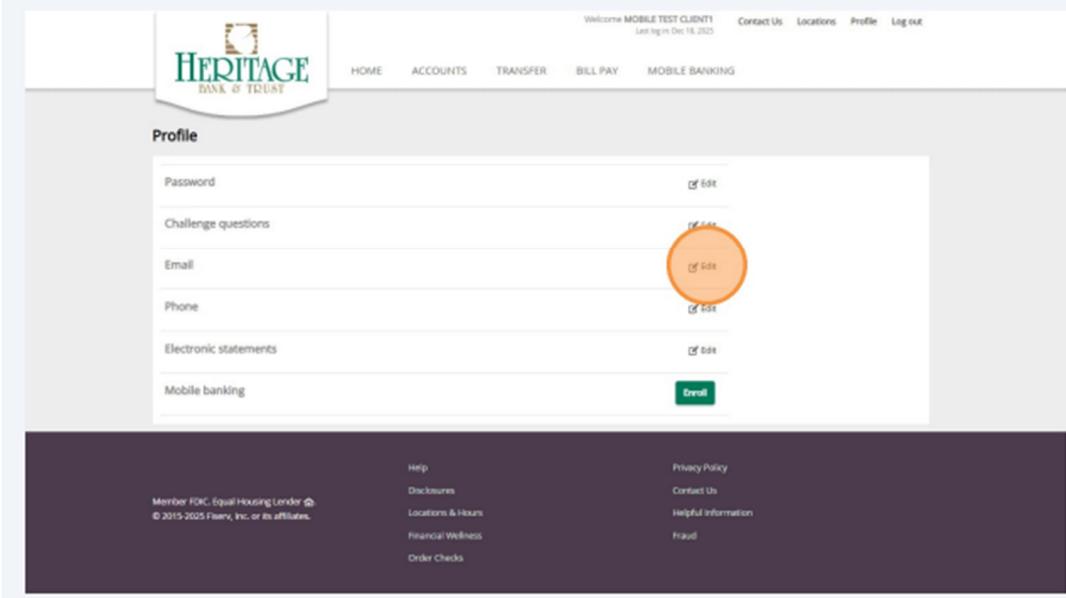
A passcode will be sent to the email address on file. Go to the email to get the passcode.



Alert! If you are unable to access the email address on file or do not receive the passcode, contact us at 931-388-1970 or visit a branch near you. For customers that log in using business credentials, please contact the Treasury Management team to update your information.

8

Once the passcode has been entered, click "Edit" to update the email address.



Profile

HOME ACCOUNTS TRANSFER BILL PAY MOBILE BANKING

Welcome MOBILE TEST CLIENT! Last log in: Dec 18, 2025

Contact Us Locations Profile Log out

>Password [Edit](#)

Challenge questions [Edit](#)

Email [Edit](#) (highlighted with orange circle)

Phone [Edit](#)

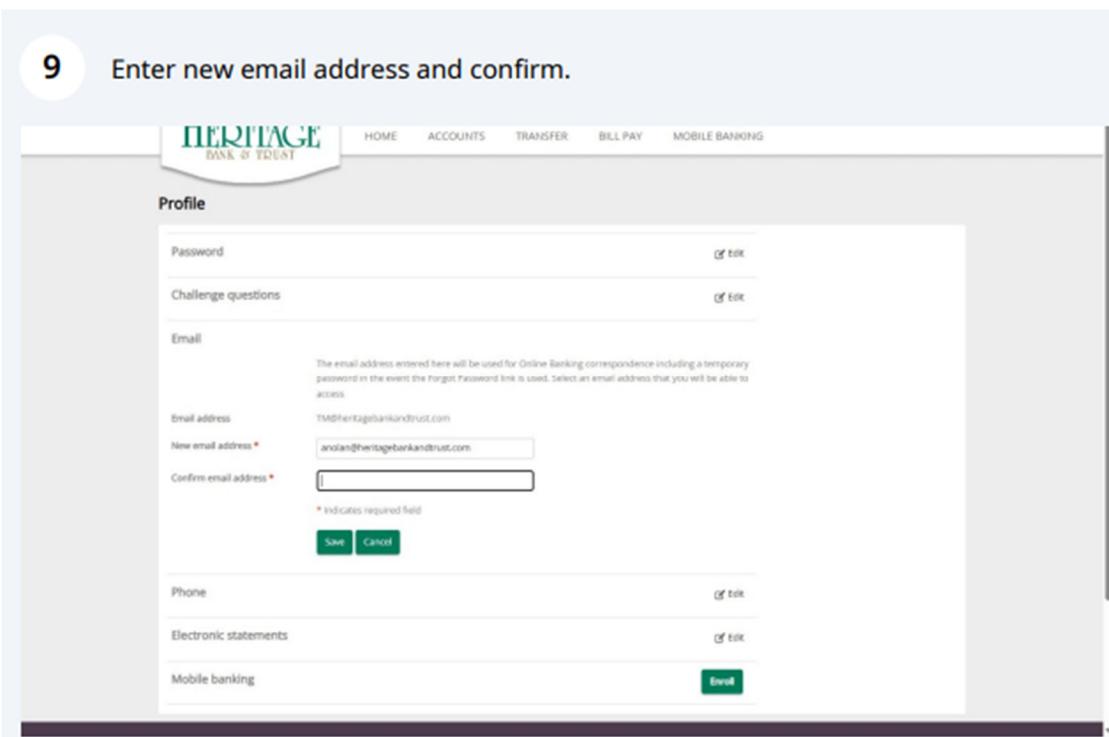
Electronic statements [Edit](#)

Mobile banking [Edit](#)

Help Disclosures Locations & Hours Financial Wellness Order Checks Privacy Policy Contact Us Helpful Information Fraud

9

Enter new email address and confirm.



Profile

HOME ACCOUNTS TRANSFER BILL PAY MOBILE BANKING

Help Disclosures Locations & Hours Financial Wellness Order Checks Privacy Policy Contact Us Helpful Information Fraud

Password [Edit](#)

Challenge questions [Edit](#)

Email

The email address entered here will be used for Online Banking correspondence including a temporary password in the event the Forgot Password link is used. Select an email address that you will be able to access.

Email address: TMH@heritagebankandtrust.com

New email address *****: andean@heritagebankandtrust.com

Confirm email address *****:

* Indicates required field

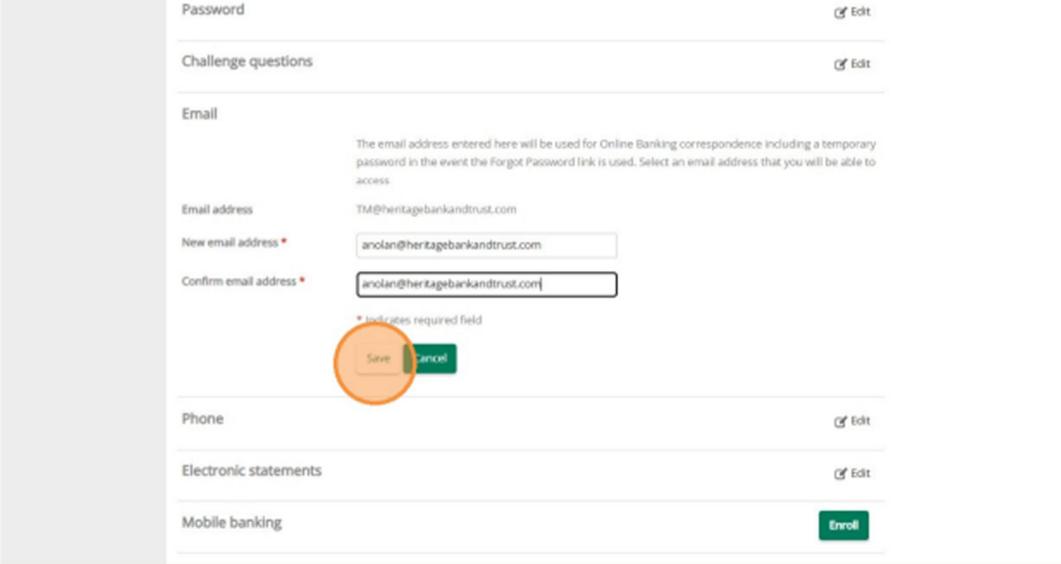
[Save](#) [Cancel](#)

Phone [Edit](#)

Electronic statements [Edit](#)

Mobile banking [Edit](#)

10 Click "Save"



10 Click "Save"

Password [Edit](#)

Challenge questions [Edit](#)

Email

The email address entered here will be used for Online Banking correspondence including a temporary password in the event the Forgot Password link is used. Select an email address that you will be able to access.

Email address: TM@heritagebankandtrust.com

New email address *: anolan@heritagebankandtrust.com

Confirm email address *: anolan@heritagebankandtrust.com

* indicates required field

Save [Cancel](#)

Phone [Edit](#)

Electronic statements [Edit](#)

Mobile banking [Enroll](#)



Alert! If you are unable to access the email address on file or do not receive the passcode, contact us at 931-388-1970 or visit a branch near you. For customers that log in using business credentials, please contact the Treasury Management team to update your information.